

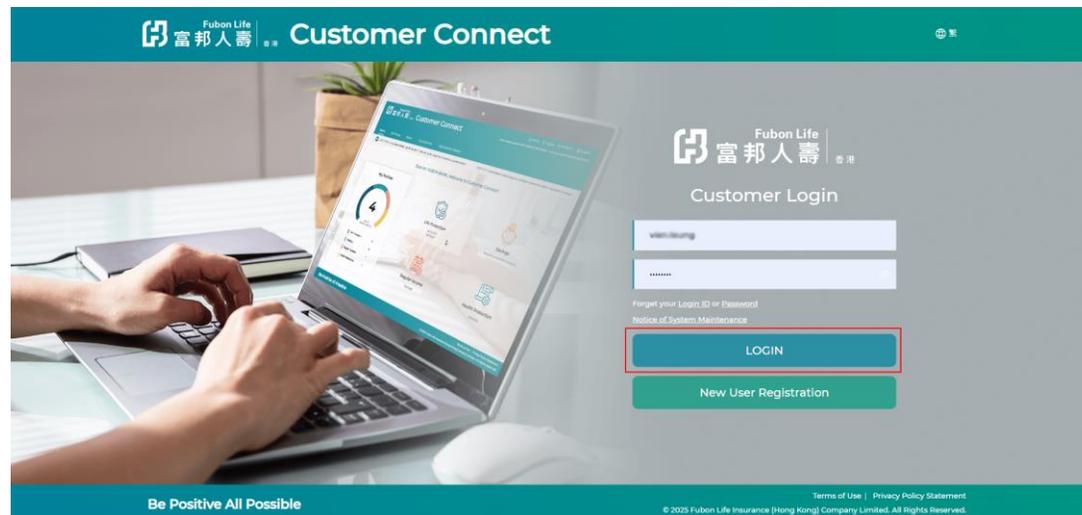


# Switch to e-Correspondence

Register for e-Correspondence through Customer Connect to receive electronic copies of your correspondences as part of our environmentally friendly initiative.

## Step 1:

Login to "[Customer Connect](https://www.myfubonlife.com.hk/customerconnect/html/en/login.html)" (<https://www.myfubonlife.com.hk/customerconnect/html/en/login.html>)

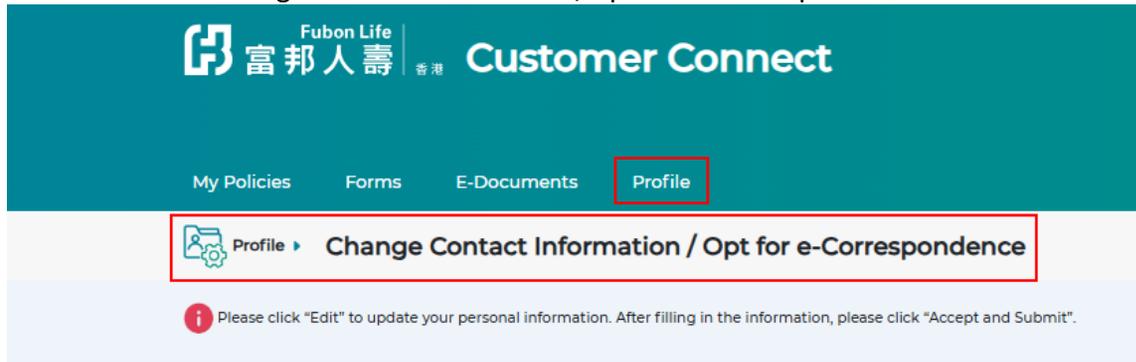


If you have not registered an account, please click "New User Registration" to activate your account



## Step 2:

Click "Profile ► Change Contact Information/Opt for e-Correspondence"



### Step 3:

Click "Opt for e-Correspondence"

\*Upon receipt of your consent for the use of e-Correspondence, we will send a confirmation notice to you via your latest registered email address within 2 working days. You will also receive a confirmation notice via your registered mobile no. in our record (if any).

#### e-Correspondence Setting

To register the e-Correspondence service, please check the box below;  
To receive paper correspondence, please uncheck the box below.

Opt for e-Correspondence

Please read through the following terms and conditions carefully before giving your consent for the registration / de-registration of e-Correspondence:

1. If you opt for the e-Correspondence, you will no longer receive physical copy of the correspondences including Policy Annual Statements and notices (except the designated correspondences specified in the List of Correspondence) for all your current and subsequent new policy(ies).

[List of Correspondence](#)

2. Upon receipt of your consent for the use of e-Correspondence, we will send a confirmation notice to you via your latest registered email address within 2 working days. You will also receive a confirmation notice via your registered mobile no. in our record (if any).

3. When any correspondence is available for viewing at Customer Connect, you will be notified by email ("e-Alert") to your latest registered email address each time. You will also receive an alert via your registered mobile no. in our record (if any).

4. In order to use the e-Correspondence, you have to provide a valid email address with us and keep such email address updated at all times. Please

### Step 4:

Click "Agree & Submit" to enroll e-Correspondence.

Declaration:

I/We:

I. have read and accepted the [Declaration and Authorization](#) for change of contact information; and

II. have read, understand and agree to the [Personal Information Collection Statement](#) attached hereto ("PICS"). I/We further confirm my/our consent to the intended use of my/our personal data in the direct marketing under [paragraph 4 of the PICS](#) subject to any objection as indicated by me/us below.

Important note: **"Direct marketing" may include sending you offers of special discounts, coupons or gift items.**

I/We object to Fubon Life using my/our personal data in direct marketing by the following channels:

SMS / Email

Mail

Phone

AGREE & SUBMIT

CANCEL

Should you have any enquiries, please contact our Customer Service Hotline.